Case 3:08-cv-00030-PJH Document 1 Filed 01/03/2008 MICHAEL VON LOEWENFELDT (178665) ADRIAN J. SAWYER (203712) 1 KERR & WAGSTAFFE LLP 100 Spear Street, Suite 1800 San Francisco, CA 94105–1528 3 Telephone: (415) 371-8500 Fax: (415) 371-0500 Attorneys for Defendant 5 A PLAČE FOR MOM 6 7 UNITED STATES DISTRICT COURT 8 NORTHERN DISTRICT OF CALIFORNIA 9 10 0030 WILLIAM ALAN GLUCK, MONA 11 SANCHEZ and JANI BIELENBERG, NOTICE OF REMOVAL individually and on behalf of all employees 12 similarly situated, 13 Plaintiffs, 14 15 16 A PLACE FOR MOM, a Washington corporation; and DOES 1 to 100, inclusive 17 Defendants. 18 19 20 21 22 23 24 25 26 27 28 KERR NOTICE OF REMOVAL Case No.

	TO THE CLERK	OF THE UNITED	STATES DIST	RICT CC	URT FO	RT	HE
JORT	HERN DISTRICT	OF CALIFORNIA	· .:				

PLEASE TAKE NOTICE that pursuant to 28 U.S.C. sections 1331 and 1446, Defendant A Place for Mom, Inc. ("APFM"), hereby removes to this Court the action described herein.

APFM respectfully submits the following statement of grounds for removal:

- 1. On or about November 21, 2007, a complaint was filed in the Superior Court of the State of California, County of Alameda, entitled "Gluck, et al. v. A Place for Mom" (the "Complaint"). Copies of the summons, Complaint, and all other papers served on APFM are attached hereto as Exhibit A.
 - 2. Plaintiffs served the Complaint on APFM on December 5, 2006.
- 3. The Complaint alleges six claims, all based on violations of federal and state "wage and hour" laws with respect to two putative classes of alleged employees.
- 4. The first claim is brought on behalf of a putative class under the Fair Labor Standards Act ("FLSA"), 29 U.S.C. §§ 206 and 207, for alleged unpaid minimum wage and overtime compensation. This Court has original jurisdiction over the FLSA claim pursuant to 28 U.S.C. § 1331.
- 5. The remaining six claims are asserted under California statutory law on behalf of a putative statewide class for (1) unpaid minimum wage and overtime compensation, (2) failure to pay vacation wages, (3) failure to provide itemized wage statements, (4) failure to reimburse for work related expenses, and (5) unfair business practices, based on the preceding allegations. These state law claims are so related to the FLSA claim that they form part of the same case or controversy under Article III of the United States Constitution. Accordingly, this Court has supplemental jurisdiction over the state law claims under 28 U.S.C. § 1367(a).
- 6. For the reasons stated above, this case is one that may be removed to this Court by APFM pursuant to 28 U.S.C. § 1441 and 28 U.S.C. § 1446. This removal is effected less than thirty days after service on APFM of the Complaint in the state court action, in accordance with 28 U.S.C. § 1446(b).

WHEREFORE, Defendant APFM hereby gives notice that this action has been removed, in its entirety, from the Superior Court for the County of Alameda to the United States District Court for the Northern District of California, for further proceedings as though it had been originally filed herein. DATED: January 3, 2007 KERR & WAGSTAFFE LLP By ADRIAN J. SAWYER Attorneys for Defendant A PLACE FOR MOM

Document 1

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NOTICE OF REMOVAL

Filed 01/03/2008

Case 3:08-cv-00030-PJH

Case No.

	SUMMONS
(CI	TACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

A PLACE FOR MOM, a Washington corporation; and DOES 1 to 100,

inclusive

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

WILLIAM ALAN GLUCK, MONA SANCHEZ and JANI

BIELENBERG, individually and on behalf of all employees similarly

situated

SUM-100

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

ENDORSED
HILED
ALAMEDA COUNTS

NOV 2 1 2007

CLERK OF THE SUPERION COUR-By SUSAN ERICKSON

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courte Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the court house nearest you. If you cannot pay the filing fee, sak the court clork for a fee weiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away, if you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawholpcelifornia.org), the California Courts Online Self-Help Center (www.courtinfo.cs.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen tats citación y papeles legales para presentar una respuesta por escrito en esta corie y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto al deses que proceson au caso en la centa. En posible que haya un formalario que usted pueda usar para su respuesta. Púede encentrar estos formularios de la corte y máx información en el Centro de Ayuda de las Cortes del California (www.courtinfo.ca.gov/selfhelp/espanol/), en la biblioteca de layes de su condedo en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corta que la de un formulario de exención de pago de cuotas. Si no presenta au respuesta a tiempo, puede perder el caso por incumplimiento y la corta le podrá quitar su sueldo, dinero y bienes sin más advertencia,

au respueste a tempo, puese perdat el test poi incompanion y la respueste a tempo, puese legales. Es recomendable que llame a un abogado immediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratúltos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos ain fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centre de Ayuda de las Cortes de Colifornia.

(www.courtinfo,ca,gov/selfnelp/espanol/) o poniéndase en contacto con la corte a el colegio de abogados locales.

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The name and address of the count is: (El nombre y dirección de la corte es):	CASE NUMBER: 07357670
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1225 Fallon Street	1
Oakland CA 94612 The name, address, and telephone number of plaintiffs attorney, or plaintiff without an (El nombre, la dirección y el número de teléfono del abogado del domandante, o del de Rene L. Barge; Ira L. Siskind (310-481-9851)	emandante que no vara abogado, es):
Class Action Litigation Group, APC, 11111 Santa Monica Blvd., Suite PAT SWEETEN Gleck by Service State Alone State Sta	1000, Los Angeles, CA 90025 USAN ERICKSON Deputy
(Feche) 210 P 2 2001 EXECUTIVE OF FIGER/CLES Exeteria)	(Adjunto)
(For proof of service of this summons, use Proof of Service of Summons (form POS-01) (Para prueba de entrega de este citatión use el formulario Proof of Service of Summon NOTICE TO THE PERSON SERVED: You are served 1 as an individual defendant. 2 as the person sued under the fictitious name	s, (POS-010)). I
3. on behalf of (specify):	
under: CCP 416.10 (corporation) CCP 416.20 (defunct corporation) CCP 416.40 (association or partners other (specify):	CCP 416.60 (minor) CCP 416.70 (conservatee) cCP-416.90 (euthorized person)
4. by personal delivery on (date):	Page 1 of 1
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· Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (except small claims cases or cases filed under the Probate Code, Family Code, or Welfare and Institutions Code), (Cal, Rules of Court, rule 3,220.) Failure to file may result

in sanctions. · File this cover sheet in addition to any cover sheet required by local court rule.

. If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.

- Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only

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CIVIL CASE COVER SHEET

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Short Title: William Alan Gluck, et al. v. A Place for Mom, et al.

Case Number

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	5 T 1 L 7 F	ee Foldman (SBN 171628) The Feldman Law Firm. APC 0100 Santa Monica Blvd #2490 Los Angeles, CA 90067 el: (310) 552-7812 Fax: (310) 552-7814	CLERK OF THE SUPERCON CONT. By SUSAN ERROLD DOWN.
	8 4	Attorneys for Plaintiffs, WILLIAM ALAN OMNONA SANCHEZ, and JANI BIELENBER and on behalf of all employees similarly situated	
	10	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA
	11	COUNTY O	F ALAMEDA
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	13	WILLIAM ALAN GLUCK, MONA SANCHEZ and JANI BIELENBERG, individually and on behalf of all employees	CASE NO. R G Q 7 3 5 7 6 7 0
	11:	similarly situated,) ICLASS ACTION
	15	Plaintiffs,	COMPLAINT FOR DAMAGES, INJUNCTIVE RELIEF, AND RESTITUTION
	17	A PLACE FOR MOM, a Washington	
	18 19	corporation; and DOES I to 100; moldon of	1. Willful Failure 16 Pay Millimitum Wages and Overtime Wages (29 U.S.C. sections 206, 207, 216, 255)
	20	Defendants.	To Book Williams
	21		2. Willful Failure To Pay Wages, Minimum Wages and/or Overtime Wages (Cal. Labor Code sections
	22		201-203; 510, 1194, 1197)
	23		Failure to Pay Vacation Wages (Cal.
	24		Labor Code section 227.3)
	25 26		4. Failure To Provide Itemized Wage Statements (Cal. Labor Code §226)
	27		Statements (Car. Cook Coll.)
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		Complaint for Damages	. Injunctive Relief, Restitution

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	E.	
) 5. Failure to Reimburse For Work
	1	Related Expenses (29 U.S.C. section
	2	531.35, Cal. Lab. Code section 2802)
	3	The fair Duringer Practices (Cal. Rus
	4	6. Unfair Business Practices (Cal. Bus. & Professions Code §17200 et seq.).
	5	JURY TRIAL DEMANDED
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	8	CLASS ACTION ALLEGATIONS
	9	TO THE TANK AT AND
	-	GLUCK, MONA SANCHEZ and JANI BIELENBERG, individually and on behalf of all
THE DEAT	10	employees similarly situated, seek class-wide relief for patterns and practices of unlawful
	11	conduct by Defendant, A PLACE FOR MOM (hereinafter referred to as "APFM" or
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	13	"Defendant"), and DOES 1-100 2. Plaintiffs bring this action on behalf of two classes of employees, as
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	15	follows: a. All current and former APFM commission-only employees who
	17	were employed by APFM within the four years preceding the filing of this
	18	complaint up until the time that class certification is granted ("FLSA Class");
	19	b. All current and former AFPM commission-only employees who
	20	worked within the State of California and who left employment with AFPM within
	21	the four years preceding the filing of this complaint. ("California Class").
	22	3. The Plaintiffs' class is so numerous that the individual joinder of all
	23	members is impractical under the circumstances of this case. While the exact number of
	24	class members is unknown to them at this time, Plaintiffs are informed and believe, and
	25	thereon allege that there are over 100 current and former employees of APFM who
	26	worked in California during their employment with APFM within the past four years.
	27	Such persons were paid strictly on a commission basis and were not paid lawful overtime
	28	compensation and for the prevailing minimum wage during the period covered by this
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		Complaint for Damages, Injunctive Relief, Restitution

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action.

- The rights which are the subject of this action are common to all of the potential class members who worked for APFM. There are questions of law and fact presented herein which are common to the entire class of persons represented by Plaintiffs, and Plaintiffs' claims, as hereinafter set forth, are typical of the claims of all class members including, but not limited to:
 - Whether Defendants' practice of not paying minimum wages and/or overtime compensation to its commission-only employees who share common duties, and responsibilities, was unlawful;
 - Whether the job duties performed by APFM commission-only ii) employees can be considered as "sales" duties such as to qualify them for outside sales exemptions from overtime and minimum wage requirements;
 - Whether defendant imposed an illegal forfeiture policy for accrued iii) vacation wages owed to former employees upon termination; and
 - Whether defendant failed to comply with paycheck stub reporting iv) requirements by failing to accurately report all hours worked and the applicable hourly rates of pay.
- Plaintiffs' claims are typical of the claims that can be brought on behalf of 5. all other class members. Plaintiffs and the members of the Commission Class sustained damages as a result of Defendants' common practice of failing to pay overtime and/or the prevailing minimum wage and defendant's illegal forfeiture policy for accrued vacation time. Plaintiffs, like the other class members, routinely worked more than 40 hours per workweek, and more than 8 hours per workday and more than 6 days in a workweek, during the period covered by this action and were routinely denied their rightfully earned minimum wages and overtime compensation.
- Plaintiffs are qualified to, and will, fairly and adequately protect the interests of each class member. Plaintiffs are represented by counsel who has many

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years of experience in wage and hour class actions. Plaintiffs have no interests that are adverse to the interests of the other class members.

- 7. Class action adjudication is superior to other available methods because class action will achieve economies of time, effort, judicial resources, and expense as compared to separate lawsuits, and will avoid inconsistent results because the same issues can be adjudicated in the same manner for the entire class. Plaintiffs are currently unaware of any pending litigation commenced by any class member involving the same issues alleged in this Complaint.
- 8. Plaintiffs have retained Class Counsel who has previously been certified in wage and hour cases and who are experienced and competent in both class action and employment litigation.

GENERAL ALLEGATIONS

- 9. Plaintiffs WILLIAM ALAN GLUCK and MONA SANCHEZ are, and at all relevant times referenced herein, present and/or former residents of the State of California. Plaintiff JANI BIELENBERG is, and at all relevant times referenced herein, a present and/or former resident of the State of Colorado. Plaintiffs are former employees of Defendant, A PLACE FOR MOM, a Washington corporation, and DOES 1 through 100, inclusive
- 10. Defendant A PLACE FOR MOM is and was at all times relevant a Washington corporation doing business under and by virtue of the laws of the State of Washington, and at all times relevant was engaged in commerce within California, and throughout various states of the United States of America.
- Plaintiffs are ignorant of the true names and capacities, whether individual, corporate, associate, or otherwise, of the Defendants named herein as DOES 1 through 100, and Plaintiffs therefore sue these Defendants, and each of them, by said fictitious names. Plaintiffs will amend this complaint to allege their true names and capacities when such information has been ascertained.

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Plaintiffs are informed and believe and thereon allege that at all times herein mentioned, the Defendants and each of them, were the agents, servants, and/oremployees of each and every other Defendant, and that all acts and omissions herein complained of were performed within the course and scope of said employment, service, or agency, and each Defendant has ratified, approved, and authorized the acts of each of the remaining Defendants with full knowledge of said acts.

FACTUAL ALLEGATIONS

- This action is brought under the Fair Labor Standards Act of 1938 and the 13. California Labor Code to recover unpaid overtime compensation, unpaid wages, liquidated damages, as well as other penalties.
- At all times herein relevant, Defendant was an employer within the definition of the FLSA and California law, and Plaintiffs were, at all times herein relevant, employees of Defendant within the definition of the FLSA and California law.
- At all times heroin relevant, APFM was in the business of providing referral services to families in need of eldercare and its annual gross volume of business during the relevant time period has been well over \$500,000.
- At all times herein relevant, Defendant categorized Plaintiffs and all putative class members as "commission-only" employees and informed them that they were not eligible to receive overtime or minimum wage compensation and that their compensation would be entirely based upon earned commissions.
- At all times herein relevant, Plaintiffs worked primarily out of their own 17. homes arranging client referrals by telephone. Plaintiffs are informed and believe and thereon allege that other persons employed by Defendants as commission-only employees worked under the same condition.
- Plaintiffs were not paid overtime compensation when they worked in 18. excess of 8 hours in a workday or 40 hours in a workweek. At times, Plaintiffs worked 6 or 7 days in a workweek. Plaintiffs are informed and believe and thereon allege that other persons employed by Defendants as "commission-only" employees worked under the

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same condition

- Plaintiffs, at times, did not receive any compensation within a 30-day or 19. longer period, in violation of both federal and state prevailing minimum wage laws. Plaintiffs are informed and believe and thereon allege that other persons employed by Defendants as "commission-only" employees worked under the same condition.
- A representative action pursuant to California Business and Professions 20. Code § 17200 et seq. on behalf of the general public is appropriate and necessary because as a general business practice Defendant did not and does not pay lawful wages and otherwise acted and acts contrary to the provisions of the FLSA and California Labor Code. Plaintiffs also request that this Court exercise its ancillary jurisdiction over the sums unlawfully retained by Defendants and order that Defendants make restitution to all affected class members, pursuant to California Business and Professions Code § 17200 et seq.

FIRST CAUSE OF ACTION

Willful Failure To Pay Minimum Wages and Overtime Wages (29 U.S.C. Sections 206, 207, 216, 255)

- Plaintiffs reassert and reallege paragraphs 1 through 20, inclusive, as 21. though set forth fully herein and incorporate said paragraphs herein by reference.
- At all times herein relevant, Defendants knew or should have known that 22. Plaintiffs were working more than 40 hours in a workweek and earning less than minimum wages because, among other things, Defendant required all commission-only employees to work a minimum of 40 hours per week. Notwithstanding such knowledge, Defendant failed to pay Plaintiffs minimum wages or overtime wages at the rate of one and one-half times their regular rate of pay for all hours worked in excess of 40 hours in a workweek. Defendant has either recklessly or knowingly and intentionally failed to properly compensate Plaintiffs for all of the overtime hours worked by Plaintiffs.
- Plaintiffs are informed and believe and thereon allege that Defendant similarly failed to pay minimum wages and overtime compensation at the proper rate of

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one and one-half times the regular rate to all other persons similarly employed by APFM throughout the United States.

- In doing all the things described and alleged, Defendant deprived Plaintiffs, and other similarly situated persons, of their rights, privileges and immunities secured to them by Federal law which clearly sets forth that they were entitled to be paid at the legal minimum wage rate and at one and one-half times the regular rate of pay for all overtime hours worked. Defendant knew, or should have known, that its reckless and/or willful and intentional failure to pay Plaintiffs and other similarly situated employees overtime violates these rights, privileges and immunities.
- As a direct and proximate result of Defendant's actions and inactions,

 Plaintiffs and other similarly situated employees have been damaged, and are entitled to
 compensatory and/or liquidated damages in an amount according to proof at trial
 including, but not limited to, a sum equivalent to and in addition to their unpaid overtime
 compensation for the three years preceding the filing of this Complaint as required by 29

 U.S.C. § 216(b), as well as attorney's fees and costs.

SECOND CAUSE OF ACTION

Willful Failure To Pay Wages, Minimum Wages and/or Overtime Wages (Cal. Labor Code sections 201-203; 510, 1194, 1197)

- 26. Plaintiffs reassert and reallege paragraphs 1 through 25, inclusive, as though set forth fully herein and incorporate said paragraphs herein by reference.
- 27. Pursuant to Labor Code sections 201, 203, 215, 216, 226, 226.6, 1174, 1194, 1194.2, 1197, and 1199, it is unlawful for an employer to suffer or permit an employee to work without paying wages for all hours worked, as required by the applicable Industrial Welfare Commission ("IWC") wage order, including but not limited to failing to keep records of and correctly report hours worked.
- 28. At all times relevant herein, IWC Wage Order No. 2, governing "Personal Service Industries", applied and continues to apply to Plaintiffs' employment with APFM.

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- At all times relevant herein, Defendant maintained and enforced policies 29. and practices of refusing to pay commission-only Class Members for all hours worked, as a condition of their employment with APFM. APFM's express policy was to only pay commission wages to commission-only employees, with no regard to whether or not each employee was earning at least minimum wages and overtime wages for all hours worked.
- Pursuant to California law, including, but not limited to, California Labor Code § 1197 and all applicable IWC Wage Orders, Defendant was required to pay Plaintiffs and other California commission-only employees at the then prevailing State of California minimum wage rate.
- In addition, pursuant to Labor Code sections 510 and 1194, Defendant was 31. required at all times to pay its California commission-only employees overtime pay at the rate of one and a half times their regular rate of pay for all hours worked in excess of eight hours per day and/or forty hours per week
- At all relevant times, Defendant failed and refused to pay Plaintiffs and other California commission-only employees at the State of California minimum wage rates for all hours worked when those wages were due and owing, and there remains due and owing minimum wages in an amount according to proof at trial.
- In addition, at all relevant times Defendant failed and refused to pay Plaintiffs and other California commission-only employees overtime wages for hours worked in excess of forty hours per week and/or eight hours per day at one and a half times the employee's regular hourly rate of pay.
- Defendant did not timely pay wages owed to Plaintiffs and other formerly employed commission-only employees at the conclusion of their employment with APFM, entitling these former employees to statutory penalties under Labor Code sections 201-203.
- Plaintiffs, individually and on behalf of employees similarly situated, requests recovery of minimum wages, overtime wages, and waiting time penalties according to proof, interest, attorney fees, and costs pursuant to Labor Code section 1194,

l subdivision (a).

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THIRD CAUSE OF ACTION

Illegal Forfeiture of Vacation Time and Wages

(Cal. Labor Code secs. 201-203, 227.3)

- 36. Plaintiffs, individually and on behalf of employees similarly situated, hereby restate, reallege, and incorporate by reference herein, paragraphs 1 through 35 of this complaint, as though fully set forth herein.
- at the time of their termination for all vested vacation time that had accrued but was not used by the employee prior to their termination to bring a claim for vacation wages.
- According to information and belief, Plaintiffs allege that at all times relevant herein, Defendant APFM had a written policy which it enforced which mandated that all accrued vacation time would be forfeited by all employees at the time of their termination, which resulted in forfeiture of unused vacation wages for formerly-employed California employees.
- 39. Records of forfeited vacation wages for each California APFM employee are available from Defendant's payroll records, which it is required to maintain for at least five years.
- 40. Defendant did not timely pay vacation wages to Plaintiffs and other employees at the conclusion of their employment with Defendant, thus entitling these former employees to statutory penalties under Labor Code sections 201-203.
- Plaintiffs, individually and on behalf of employees similarly situated, request recovery of vacation wages according to proof, interest, attorney fees, and costs pursuant to Labor Code section 218.5, as well as the assessment of any statutory penalties against the Defendant in a sum as provided by the Labor Code and/or other statutes.

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FOURTH CAUSE OF ACTION

For Violation of California Paycheck Stub Reporting Requirements

(Cal. Labor Code section 226(e))

- Plaintiffs reassert and reallege paragraphs 1 through 41, inclusive, as 42. though set forth fully herein and incorporate said paragraphs herein by reference.
- California Labor Code § 226(a) sets forth reporting requirements for 43. employers when they pay wages: "Every employer shall ... at the time of each payment of wages, furnish each of his or her employees ... an itemized statement in writing showing (1) gross wages earned, (2) total hours worked by the employee ... (5) net wages earned ... (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee." Section (e) provides: "An employee suffering injury as a result of a knowing and intentional failure by an employer to comply with subdivision (a) shall be entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not exceeding an aggregate penalty of four thousand dollars (\$4,000), and shall be entitled to an award of costs and reasonable attorney's fees."
- Desendant intentionally failed to furnish to Plaintiffs and the California class members upon each payment of wages any itemized statements of the actual number of hours worked, the overtime hours worked, the applicable hourly rates, or the overtime rates. Plaintiffs and the class members were injured and damaged by these failures because, among other things, the failures led them to believe that they were not entitled to be paid minimum wages or wages for overtime hours worked, although they were so entitled. Also, Defendants' failure to comply with California Labor Code § 226(a) hindered class members from determining the amounts of wages actually owed to them.

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Plaintiffs, and other class members, were and will be injured by 45. Defendants' failure to comply with the itemized statement requirements of Labor Code 5 226(a) since there are no accurate records reflecting amounts owed for unpaid overtime. Defendants will no doubt continue the illegal practices until such time as they are forced to pay penalties in compliance with Labor Code s 226(e).

Plaintiffs, individually and on behalf of employees similarly situated, 46. request recovery of statutory penalties pursuant to Labor Code 5 226(e) and any damages according to proof, interest, as well as attorney fees and costs pursuant to Labor Code s 226(e), in a sum as provided by the Labor Code and/or other statutes.

FIFTH CAUSE OF ACTION

Failure to Reimburse for Work Related Expenses

(29 C.F.R. 531.35, Cal. Labor Code Section 2802)

- Plaintiffs reassert and reallege paragraphs 1 through 46, inclusive, as 47 though set forth fully herein and incorporate said paragraphs herein by reference.
- 29 C.F.R. section 531.35 provides that wages cannot be considered to 48. have been paid by the employer and received by the employee unless they are paid finally and unconditionally or "free and clear." If it is a requirement of the employer that the employee must provide tools of the trade which will be used in or are specifically required for the performance of the employer's particular work, there would be a violation of the Act in any workweek when the cost of such tools purchased by the employee cuts into the minimum or overtime wages required to be paid him under the Act.
- California Labor Code section 2802 also requires employers to 49. reimburse its employees for work-related expenses.
- Defendant APFM required all of its commission-only employees to set aside a sound-proof room of their home for the performance of their daily work. The employees were further required to furnish a dedicated phone line and fax line for this room. Commission-only employees incurred many other work related expenses, including computer lease fees, office supplies, fax machines, and travel mileage.

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- Defendant failed and refused to adequately reimburse its commission-51. only employees for these work related expenses.
- Plaintiffs, individually and on behalf of employees similarly situated, 52. request recovery of unreimbursed work related expenses according to proof, interest, as well as the assessment of any statutory penalties against the Defendant in a sum as provided by the FLSA, Labor Code and/or other statutes.

SIXTH CAUSE OF ACTION

For Violation of California Business and Professions Code § 17200 et seq. and for Preliminary and Permanent Injunction and Restitution

- Plaintiffs reassert and reallege paragraphs 1 through 52, inclusive, as 53. though set forth fully herein and incorporate said paragraphs herein by reference.
- Plaintiffs allege that if Defendant is not enjoined from the conduct set forth above, it will continue to fail to pay minimum wages and overtime wages to commissiononly employees who do not meet the statutory and regulatory exemption requirements. In addition, Defendants will continue to avoid paying the appropriate taxes, insurance, and unemployment withholdings.
- Plaintiffs request that the Court issue a preliminary and permanent 55. injunction prohibiting Defendant from requiring commission-only employees, who do not meet the statutory and regulatory guidelines for exemption, from working more than eight (8) hours a day and/or forty (40) hours in any work week without payment of overtime wages or at less than the prevailing minimum wage rate.
- Plaintiffs also request that the Court order Defendant to pay restitution to 56. the Plaintiffs and to the California class members in the form of illegally retained earned overtime wages and benefits, and to disgorge all illegally obtained monies from failing to pay taxes, state disability insurance premiums, and unemployment taxes, obtained by way of its violations of Business and Professions Code § 17000 et seq. and § 17200 et seq.

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PRAYER FOR RELIEF

WHEREFORE, Plaintiffs pray, on behalf of themselves and all other similarly situated persons, for relief and judgment against Defendants, jointly and severally, as follows:

As to the First, Second, Third, and Fifth Causes of Action

- 1. All actual, consequential, liquidated and incidental losses and damages, according to proof at trial;
- 2. Such other damages as may be allowed under 29 U.S.C. §216 (b) according to proof a trial;
- 3. Liquidated damages, attorney's fees and costs, pursuant to 29 U.S.C. sections 216 (b) and 255(a); and
- Any and all other relief, including equitable relief, as the Court may deem just and proper.

As to the Fourth Cause of Action

- 1. Liquidated damages as provided for in California Labor Code section 226(e) for the three years preceding the filing of this complaint;
- 2. For such other and further relief as the Court may deem appropriate.

As to the Sixth Cause of Action

- 1. For a preliminary and permanent injunction prohibiting Defendants from requiring Advisors to work more than eight (8) hours a day or forty (40) hours in any workweek without payment of overtime wages;
- 2. For an order requiring Defendants, and each of them, to show cause, if any they have, why they should not be enjoined as set forth herein, during the pendency of this action;
- For a temporary restraining order, a preliminary injunction, and a permanent injunction, all enjoining Defendants from failing to pay overtime wages, withholding taxes, matching funds, social security, Medicare, unemployment and workers' compensation premiums as required by law

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1	and as it relates to their actual cost of doing business, such order being				
2		without bond pursuant to Business and Professions Code §17081;			
3	4.	4. Restitution and disgorgement of all sums obtained for the past four years in			
4		violation of Business and Professions Code § 17000 et seq. and § 17200 et			
5		seq.;			
6	5.	For pre-judgment interest on all funds from the day such amounts were due;			
7	6.	For reasonable attorney's fees pursuant to Code of Civil Procedure 1021.5			
8		or any other applicable theory for attorneys' fees;			
9	7.	For costs of suit incurred herein; and			
10	8 .	For such other and further relief as the Court may deem appropriate.			
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12	Dated: Nove	mber 20, 2007 CLASS ACTION LITIGATION GROUP, APC			
13					
14		By:			
15		RENE L. BARGE, Esq.			
16		IRAL. SISKIND, Esq. Attorneys for Plaintiffs			
17					
18					
19		DEMAND FOR JURY TRIAL			
20	Plaintiffs on behalf of themselves and all others on whose behalf this suit is				
21					
22		ind trial by jury to the fullest extent permitted in this action.			
23	Dated: Nover	nber 20 2007 CLASS ACTION LITIGATION GROUP, APC			
24		N-PCIA			
25		By: Math			
26		RENE L. BARGE, Esq. IRA L. SISKIND, Esq.			
27		Attorneys for Plaintiffs			
28					
		- 14 - Complaint for Damages, Injunctive Relief, Restitution			

ALTERNATIVE DISPUTE RESOLUTION INFORMATION PACKAGE Effective April 15, 2005

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Instructions to Plaintiff / Cross-Complainant

In all general civil cases filed in the trial courts after June 30, 2001, the plaintiff is required to serve a copy of this ADR information package on each defendant.

California Rules of Court, Rule 201.9 (Excerpt)

- (a) Each court must make available to the plaintiff, at the time of filing of the complaint, an Alternative Dispute Resolution (ADR) information package that includes, at a minimum, all of the following:
 - (1) General information about the potential advantages and disadvantages of ADR and descriptions of the principal ADR processes . . .
 - (2) Information about the ADR programs available in that court . . .
 - (3) In counties that are participating in the Dispute Resolution Programs Act (DRPA), information about the availability of local dispute resolution programs funded under the DRPA . . .
 - (4) An ADR stipulation form that parties may use to stipulate to the use of an ADR process.
- (b) Court may make package available on Web site . . .
- (c) The plaintiff must serve a copy of the ADR information package on each defendant along with the complaint. Cross-complainants must serve a copy of the ADR information package on any new parties to the action along with the cross-complaint.

Three Common Types of Alternative Dispute Resolution

This section describes the forms of ADR most often found in the California state courts and discusses when each may be right for a dispute.

Mediation

In mediation, a neutral (the mediator) assists the parties in reaching a mutually acceptable resolution of their dispute. Unlike lawsuits or some other types of ADR, the mediator does not decide how the dispute is to be resolved; the parties do

Mediation is a cooperative process in which the parties work together toward a resolution that tries to meet everyone's interests, instead of working against each other where at least one party loses. Mediation normally leads to better relations between the parties and to resolutions that hold up. For example, mediation has been very successful in family disputes, particularly with child custody and visitation.

Mediation is particularly effective when the parties have a continuing relationship, like neighbors or business people. Mediation also is very effective where personal feelings are getting in the way of a resolution. This is because mediation normally gives the parties a chance to let out their feelings and find out how they each see things.

Mediation may not be a good idea when one party is unwilling to discuss a resolution or when one party has been a victim of the other or has unequal bargaining power in the mediation. However, mediation can be successful for victims seeking estitution from offenders. A mediator can meet with the parties separately when there has been violence between them.

Arbitration

In arbitration, a neutral (the arbitrator) reviews evidence, hears arguments, and makes a decision (award) to resolve the dispute. Arbitration normally is more informal and much speedier and less expensive than a lawsuit. Often a case that may take a week to try in court can be heard by an arbitrator in a matter of hours, because evidence can be submitted by documents (like medical reports and bills and business records) rather than by testimony.

There are two kinds of arbitration in California: (1) Private arbitration, by agreement of the parties involved in the dispute, takes place outside of the courts and is normally binding. In most cases "binding" means that the arbitrator's decision (award) is final and there will not be a trial or an appeal of that decision. (2) "Judicial arbitration" takes place within the court process and is not binding unless the parties agree at the outset to be bound. A party to this kind of arbitration who does not like a judicial arbitration award may file a request for trial with the court within a specified time. However, if that party does not do better in the trial than in arbitration, he or she may have to pay a penalty.

Arbitration is best for cases where the parties want a decision without the expense of a trial. Arbitration may be better than mediation when the parties have no relationship except for the dispute.

Arbitration may not be a good idea when the parties want to decide on the outcome of their dispute themselves.

Neutral Evaluation

In evaluation, a neutral (the evaluator) gives an opinion on the strengths and weaknesses of each party's evidence and arguments and makes an evaluation of the case. Each party gets a chance to present his or her side and hear the other side. This may lead to a settlement or at least help the parties prepare to resolve the dispute later on. If the neutral evaluation does not resolve the dispute, the parties may go to court or try another form of ADR.

Neutral evaluation, like mediation, can come early in the dispute and save time and money.

Neutral evaluation is most effective when a party has an unrealistic view of the dispute, when the only real issue is what the case is worth, or when there are technical or scientific questions to be worked out.

Neutral evaluation may not be a good idea when it is too soon to tell what the case is worth or if the dispute is about something besides money, like a neighbor playing loud music late at night.

Other Types of Alternative Dispute Resolution

There are several other types of ADR besides mediation, arbitration, and neutral evaluation. Some of these are conciliation, settlement conferences, fact-finding, mini-trials, and summary jury trials. Sometimes parties will try a combination of ADR methods. The important thing is to try to find the type or types of ADR that are most likely to resolve your dispute.

The selection of a neutral is an important decision. There is no legal requirement that the neutral be licensed or hold any particular certificate. However, some programs have established qualification requirements for neutrals. You may wish to inquire about the qualifications of any neutral you are considering.

Agreements reached through ADR normally are put in writing by the neutral and, if the parties wish, may become binding contracts that can be enforced by a judge.

You may wish to seek the advice of an attorney about your legal rights and other matters relating to the dispute.

Help Finding an Alternative Dispute Resolution Provider in Your Community

To locate a dispute resolution program or private neutral in your community:

- Visit the Court's Web site. The Alameda County Superior Court maintains a list of court-connected mediators, neutral evaluators, and private arbitrators at http://www.co.alameda.ca.us/courts/adr.htm.
- Contact the Small Claims Court Legal Advisor. The small claims legal advisor for Alameda County is located at the Wiley W. Manuel Courthouse, Self-Help Center. The phone number is 510-268-7665.
- Visit the California Department of Consumer Affairs' Web site. The Department of Consumer Affairs (also called the DCA) has posted a list of conflict resolution programs throughout the state. The list can be found at http://www.dca.ca.gov/r_r/mediati1.htm
 - You can also call the Department of Consumer Affairs, Consumer Information Center, at 800-952-5210.
- Contact your local bar association. You can find a list of local bar associations in California on the State Bar Web site at http://www.calbar.org/2lin/2bar.htm.
 - If you cannot find a bar association for your area on the State Bar Web site, check the yellow pages of your telephone book under "Associations."
- Look in the yellow pages of your telephone book under "Arbitrators" or "Mediators."
- Automotive Repair, Smog Check: The California Bureau of Automotive Repair (also known as BAR) offers a
 free mediation service for consumers who are dissatisfied with an auto repair or a smog check, or who dispute an
 invoice for such services. BAR registers and regulates California automotive repair facilities and licenses smog,
 lamp, and brake inspection stations. Learn more at http://smogcheck.ca.gov/smogweb/geninfo/otherinfo/
 mediation.htm or call 800-952-5210.
- Attorney Fees: The State Bar of California administers a mandatory fee arbitration program to resolve attorney fee disputes between lawyers and their clients. The program is an informal, low-cost forum and is mandatory for a lawyer if a client requests it. Mediation of attorney fees disputes may also be available in some areas of California. Learn more at http://www.calbar.org/2bar/3arb/3arbndx.htm or call 415-538-2020.

Case 3:08-cv-00030-PJH Document 1 Filed 01/03/2008 Page 25 of 27 DISPUTE RESOLUTION PROGRAMS IN ALAMEDA COUNTY

Mediation Services

222278 Redwood Road, Castro Valley, CA 94546

Phone: (510) 733-4940 fax: (510) 733-4945

Provides a panel of mediators to assist in the process of reaching an agreement in the areas of Neighborhood Disputes, Child Custody, Divorce, Parent/Teel Conflicts, Home Owners Association, Business, Real Estate, Employer/Employee, and Fremont Rent Increases.

East Bay Community Mediation

1968 San Pablo Avenue, Berkeley, CA 94702-1612

Phone: (510) 548-2377 fax: (510) 548-4051

EBCM is a community-based mediation program created by the union of Berkeley Dispute Resolution Service and Conciliation Forums of Oakland. EBCM offers counseling on options and approaches to resolving a dispute, mediation, large-group conflict facilitation, and conflict resolution skills workshops.

Catholic Charities of the East Bay: Oakland - Main Office

433 Jefferson Street, Oakland, CA 94607

Phone: (510) 768-3100 fax: (510) 451-6998

Mediators are responsible for mediation sessions involving the youth, victim and family members to work towards a mutually agreeable restitution agreement. Also provide free workshops in anger management and mediation.

Center for Community Dispute Settlement

1789 Barcelona Street, Livermore, CA 94550

Phone: (925) 373-1035

Provides services in Tri-Valley for all of Alameda County. Program goals are to increase the number of court cases resolved, mediating small claims cases four days per week, and training youth in listening and conflict resolution skills.

California Lawyers for the Arts: Oakland Office

1212 Broadway Street, Suite 837, Oakland, CA 94612

Phone: (510) 444-6351 fax: (510) 444-6352

This program increases the resolution of arts related disputes such as artistic control, ownership of intellectual property, credit for work performed or produced and contract issues, through the use of alternative dispute resolution. It also increases the capacity to provide services for counseling, conciliation and administration of mediation, arbitration and meeting facilitation.

ALAMEDA COUNTY SUPERIOR COURT ADR PROGRAM

ADR Program Administrator

Pursuant to California Rule of Court 1580.3, the presiding judge of the Superior Court of California, County of Alameda has designated Benjamin D. Stough, Berkeley Trial Court Administrator, to serve as ADR program administrator.

A Plaintiff may elect, the parties may stipulate or a judge may refer a case to Judicial Arbitration. The Judicial Arbitration Program Coordinator may be contacted at (510) 670-6646.

The Judicial Arbitration Process

Appointment of Arbitrator (must be appointed within 30 days after referral per CRC 1605).

- \Rightarrow Parties mailed list of five names from which to select. (List mailed within <u>5-10</u> business days after receipt of referral).
- \Rightarrow Each party may reject one of the names listed (10 calendar days per *CRC 1605a*)
- ⇒ The administrator randomly appoints the arbitrators from the names remaining on the list. If only one remains then is deemed appointed.

Assignment of Case (CRC 1605a(4))

⇒ Within 15 days of notice of the appointment, the arbitrator shall contact parties in writing about time, date, and place of the hearing. The parties shall receive at least 30 days notice prior to the hearing.

Hearings (CRC 1611)

⇒ Shall be scheduled so as to be completed not less than 35 days nor more than 90 days from the date the arbitrator was assigned. For good cause shown, the case may be continued an additional 90 days by the Case Management Judge.

Award of Arbitrator (CRC 1615b & c)

- Arbitrator must file an award within 10 days after conclusion of the arbitration hearing. The court may allow 20 additional days upon application of arbitrator is cases of unusual length or complexity.
- ⇒ Within 30 days of the filing of the award the parties may file a Request for Trial de Novo. The clerk shall enter the award as a judgment after 30 days provided a Trial de Novo has not been filed.

Return of Case to Court

- ⇒ Upon Filing of Trial de Novo the action is returned to Case Management Judge for further proceedings. (CRC 1616 & Local Rule 6.4)
- ⇒ If Trial de Novo is not filed then judgment is entered and the Case Management Judge is notified (CRC 1615c & Local Rule 6.6)
- ⇒ If parties indicate a settlement then case is returned to Case Management Judge and case is continued 45 days for an Order to Show Cause RE filing a dismissal. (*Local Rule 6.6*)

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA

	UKI OF CALIFORNIA, COUNT	
Allen E. Broussard Justice Center 600 Washington Street, Oakland, CA 94707	Berkeley Courthouse	George E. McDonald Hall of Justice
Fremont Hall of Justice	2000 Center Street, 2nd Fl., Berkeley, CA 94704 Gale/Schenone Hall of Justice	2233 Shoreline Drive, Alameda, CA 94501 Wiley W. Manuel Courthouse
39439 Paseo Padre Parkway, Fremont, CA 94538	5672 Stoneridge Drive, Pleasanton, CA 94588	661 Washington Street, Oakland, CA 94607
Hayward Hall of Justice	René C. Davidson Courthouse	
24405 Amador Street, Hayward, CA 94544	1225 Fallon Street, Oakland, CA 94612	
Plaintiff	Case	No.:
VS.		
V5.		
	STIP	ULATION FOR ALTERNATIVE
		UTE RESOLUTION (ADR)
	DISI	CILIUDODO HON (ADN)
Defendant		
	Y.	
The parties by and through their att	orneys of record hereby stipulate to submit	the within
controversy to the following Alternative Dis	pute Resolution process:	
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	Onnen	
	ORDER	
The foregoing stipulation having be	en read and considered, and good cause ap	pearing, now therefore,
IT IC CO OPPEDED		
IT IS SO ORDERED.		
IT IS FURTHER ORDERED that the	ne matter be set for Order to Show Cause H	learing RE:
Dismissal on	at a m /n m in Department	
	a.m., p.m. in Department	With Addition to the Control of C
Dated:		
	IUDGE OF TH	E SUPERIOR COURT
	JODGE OF THE	D JOI LMON COOK I

(SEAL)